

Version

3.8

COCKPIT™

Release Notes

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Or contact us by e-mail at:

E-mail: support@jetroplatforms.com

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Welcome

Jetro Platforms is pleased to announce the release of COCKPIT version 3.8. These release notes provide information about new features, enhancements, and resolved issues. The information in this document supplements and replaces information provided in other documents related to COCKPIT.

Added features

The following features have been added in version 3.8:

Table 1 – Added features

Tracking #	Description
1	64bit support for Terminal Server.
2	GINA support for Terminal Server when using CUC. (Eliminates re-entering password for secondary sessions.)
3	VISTA support for COCKPIT Client MSI.
4	COCKPIT Server database engine was replaced with SQL Express 2005; improves performance and doubles the size of reporting data (up to 4GB).
5	The printing mechanism (Xpdf) was improved to support PS3 printers and more.
6	Added 3 buttons to the portal in Dashboard user-profiles (Back, Home, Forward).
7	3 Environment variables added to Application Panel user-profiles (JDs.Client.IP, JDs.Client.MacAddress, JDs.Client.WorkStation).
8	Dynamic disk-drive mapping of USB drives.

Resolved Issues

The following problems have been corrected in version 3.8:

Table 2 – Resolved Issues

Tracking #	Description
1	Printer Mapping issue – ALL users see ALL printers in session. Problem was caused by printer mapping mechanism.
2	Blank patches in user COCKPIT session (Black or White) – was resolved.
3	JDsPortMonitor.dll was fixed to prevent Print Spool problems NOTE: Reboot of the TS is needed in order to replace this file.
4	Reconnect to DISCONNECTED session when using Secure Connector

Hardware and Software Requirements

Jetro COCKPIT Server

Hardware

- 150 MB of disk space for program files and up to 4GB for reporting data.
- 512 MB of RAM.
- The installation directory must be located on an NTFS partition.

Software

- Windows Server 2003 with the latest available service pack.



COCKPIT Server and COCKPIT Agent may run satisfactorily on Windows Server 2000, but Jetro Platforms does *not* support COCKPIT installations on these platforms.

- Message Queuing.
- Windows .NET Framework 1.1 with latest updates.
- Windows .NET Framework 2.0 with latest updates.
- ASP.NET.
- Internet Information Server (IIS).

Networking

- Active Directory Service is required.
- Jetro COCKPIT services user account; must be a member of the “Domain Admins” built-in group.

Jetro COCKPIT Agent and Satellites

Hardware

- 50 MB of disk space for program files.
- 512 MB of RAM. For 30 or more users, 1024 MB is recommended.
- The installation directory must be located on an NTFS partition.

Software

- Windows Server 2003 with the latest available service pack.



- COCKPIT Server and COCKPIT Agent may run satisfactorily on Windows Server 2000, but Jetro Platforms does *not* support COCKPIT installations on these platforms.
- RDP 6.x is not supported on Terminal Servers.
- Installation of Internet Explorer 7 is not recommended for Terminal servers in the COCKPIT farm.

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- Windows .NET Framework 1.1 with latest updates.
 - IE 5.5 or later (IE 6.0 is recommended).

Jetro COCKPIT Client

Hardware

- Pentium II
- 128 MB of RAM
- 10 MB disk space

Software

- Windows 98, Me, Win NT, Win2K, XP or VISTA
- IE 6.0 or later
- TCP/IP protocol

Product and Migration Support

Full support will continue to be provided for COCKPIT version 3.6x.

Jetro Platforms provides migration support for users of COCKPIT version 3.6x and migration recommendations for users of earlier versions. For more information, see the *COCKPIT version 3.8 Installation Guide*.



If you are currently using any prior version of COCKPIT, make a full backup of your current COCKPIT application, its database, and related data files before installing or upgrading to version 3.8.

Installation Instructions

Use the COCKPIT 3.8 CD to perform a new installation of COCKPIT version 3.8 or to migrate existing data from COCKPIT version 3.6x to COCKPIT version 3.8.

Installation and migration instructions are contained in the *COCKPIT version 3.8 Installation Guide*.



Go to <http://www.jetroplatforms.com/support/main.asp> for up-to-date installation and service information. We recommend that you access the website and obtain the latest information before installing COCKPIT.

How to contact us

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