

JKB00219
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Changing the Domain to Which CockpIT is Connected

General:

A few changes must be made manually to change the domain name.

Methods:

In order to configure CockpIT to work with a different domain please follow these steps:

1. Edit the CockpIT Registry.

CockpIT Server Registry settings are located under the following path:

HKEY_LOCAL_MACHINE\SOFTWARE\Jetro\JDS

Change the following parameters:

Parameter	Default setting (Active Directory)
AuthenticationPath	LDAP://domain name (DNS name - FQDN)
HomeDomain	Domain Name (Netbios name)

2. Edit the Global.asa file

Global.asa is a settings file located in the installation sub-folder 'site'. The default CockpIT Server installation folder is:

'C:\Program Files\CockpITServer'

Open the Global.asa in the notepad and make sure that the following line is configured for the correct NT4 domain.

Application("DOMAIN")="Domain name" (DNS name - FQDN)

3. Check the services logon account name.

CockpIT includes three services that require a special username in order to operate: JDS, JTSmonitor and JDSNetExplorer. Make sure that the username for this account has administrator level permission in the required domain and on the local server.