

**JKB00215**

8/28/2002

## **“No server available” Error Message When Launching an Application**

### **Symptoms:**

All users get the following error message when they try to launch applications:

**'No server available'**

### **Cause:**

- No Terminal Server Agents have been installed in network terminal servers
- Not terminal server available

### **Resolution:**

Install a Terminal Server Agent in every terminal server that should deliver applications.

1. Open the CockpIT Administrator Site from the terminal server where you want to install a TS Agent.
2. Click on the Hosts Icon.
3. Click on the TS Agent Setup Tab.
4. Click Install.
5. Follow the instructions in the setup wizard.
6. Click on the Hosts Tab and enable the server when installation is complete.

See “Installing a Terminal Server Agent,” page 6 in the CockpIT Installation Guide for more information.