

## Customer Profile

### Namer Project

Deployment for Government Hospitals



*The Namer project is the SAP based health management system for all government sponsored hospitals in Israel. Hospital administrations depend on the Namer system to manage the complex administrative reporting requirements of the national health ministry.*

#### Applications

- SAP
- Microsoft Exchange
- Microsoft Office
- Customized database applications

## Jetro Cockpit<sup>TM</sup> Jetro Cockpit Delivers SAP to Government Hospitals

### Case Analysis

The Namer project is the SAP based health management system for all government sponsored hospitals in Israel. Hospital administrations depend on the Namer system to manage the complex administrative reporting requirements of the national health ministry. Ness Technologies is a worldwide leader in IT integration consulting and is the most sought after integration company for assisting hospitals to deploy the Namer system in Israel.

Ness Technologies has successfully deployed Jetro Cockpit<sup>TM</sup> and the Namer system in five of Israel's largest hospitals.

### Business Challenge

The Namer system is very resource intensive in terms of systems maintenance as well as processing power and network bandwidth. The Namer system requires SAP full client implementations, which tend to entail high cost, complex implementation, and heavy maintenance. Because of this, finding a solution that delivers Namer with high performance, high reliability, and low maintenance costs presented a significant challenge to the consultants at Ness.

### The Solution

Based on past successes with SAP implementations, Ness recommended a server-based computing architecture featuring Jetro Cockpit<sup>TM</sup>, Windows<sup>®</sup> Terminal Servers, and thin clients from HP. Jetro Cockpit<sup>TM</sup> greatly reduces the costs associated with full client SAP implementations by slashing implementation and maintenance tasks. Moreover, because the transaction processing is diverted back to the specially optimized servers, system performance is noticeably enhanced for the end user.

Part of the project at "RAMBAM" (one of the member hospitals) included upgrading the IT infrastructure to a centralized one. An Active Directory was implemented, along with Microsoft Exchange 2003, and Terminal Servers running Windows Server 2003. HP thin clients were used as the end user workstations.

## Integrator

## Ness Technologies

[www.ness.com](http://www.ness.com)



*Ness Technologies is a leading global provider of Information Technology services, specializing in the design and deployment of leading-edge information management solutions. With offices in 12 countries across the US, Europe, and Asia and a workforce of over 4,300 experienced information technology and consulting professionals, the company retains a powerful base of professional talent coupled with a global reach for recruiting top notch technical resources.*

## The Results

End users benefited from the robust performance provided by the centralized servers running the SAP clients, while the IT departments were relieved of the endless burden of installing and maintaining the SAP clients on the users' workstations. And of course the hospital managements benefited from the slashed maintenance costs achieved by the Cockpit architecture.

Furthermore, prior to implementing Jetro Cockpit<sup>TM</sup>, member hospital IT departments' single biggest ongoing cost was ensuring that application upgrades and patches were implemented consistently across the hospital's large site. Now, they can effectively manage and upgrade all of the hospital's applications from central servers - without needing to worry about client software incompatibilities, and without having to add to the IT staff. As a result, member hospitals have been able to increase the range and complexity of applications available to hospital staffs without increasing the burden of application administration.

## About Jetro Platforms

Jetro Platforms is a leading enterprise software developer of server-based computing solutions. Jetro Platforms solutions enable rapid and easy deployment, as well as simplified integration into existing network environments and provide a simple way to slash costs of enterprise IT, improve Security, provide remote access and ensure business continuity.

Visit the Jetro Platforms website for downloads,  
product updates and on-line support.

[www.jetroplatforms.com](http://www.jetroplatforms.com)

# COCKPIT™

## Enterprise, Server-based Computing

Jetro Cockpit™ is a Server-based enterprise suite that manages end-user access, secures data and deploys applications from one or more Microsoft Terminal Servers and/or Citrix Servers. With Cockpit™, system administrators can oversee an entire Server-based Computing environment including local, remote, Web-based and Server-based applications.

**JETRO**®  
P L A T F O R M S

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