

Customer Profile

GROUP 4

group4falck.be



Security services and technology, employing 3,500 people in four countries. Operates a fleet of over 800 vehicles for transport, logistics, mobile security and maintenance. Group 4 serves institutional, industrial, tertiary, small and medium sized companies, self-employed and private customers. Founded 1901.

Applications

Customized grading system.

CASE STUDY

Case Analysis

Group 4 Falck is one of the world's leading security services companies, employing over 100,000 personnel worldwide. They began providing security services to Europe over a hundred years ago and have since spread to Argentina, Uzbekistan, and all points between. In order to keep pace with twenty-first century threats, Group 4 needed instant access to mission critical information that is every bit as secure as their own clients are. Management turned to Ten Force IT consultants to implement a solution that could provide branch offices with instant, secure access to their customized SAP™ applications. Efficient use of bandwidth was very important as the network bandwidth varied from one office to the next. Scalability was also a critical feature. They wanted a solution that could deploy well in one region, and also be able to expand to offices worldwide.

The Solution

Ten Force recommended Jetpro CockpIT™ based on its proven track record in dramatically improving SAP™ application performance, centralized maintenance, and of course instant secure WEB access to applications from any location and any device. TenForce implemented a pilot project at one of the branch offices and deployment to all branch offices in Belgium was completed within one month with full testing and compliance. The solution was deployed onto a farm of four Microsoft Windows Server 2003 Terminal Servers plus one CockpIT™ server. SAP™ applications are deployed to remote offices via RDP and SSL to remote offices. Group 4 also was attracted to the complete built-in printing solution, without the need for a third party add-on. Client devices consisted of legacy fat PC's that could be integrated into the CockpIT™ environment, without the need for upgrades or replacements.

The Results

Group 4 successfully provided secure remote access to all field offices in Belgium, without upgrading their existing infrastructure and network. Customized load balancing provides optimal performance spread evenly over the server farm. Seamless printing solution enables users to print to their default printers as if they were working locally. Management plans to leverage the CockpIT™ implementation by migrating all new application deployments to the server farm. The Belgium project is just the beginning of their CockpIT™ implementation and they plan to expand the deployment to offices worldwide.



Integrator

TenForce

www.tenforce.com



Ten Force is a leading IT consulting company in Belgium, providing management, strategy, development, and implementation services.

For more information about TenForce, please visit their web site at www.tenforce.com

About Jetro Platforms

Jetro Platforms is a leading enterprise software developer of server-based computing solutions. Jetro Platforms solutions enable rapid and easy deployment, as well as simplified integration into existing network environments and provide a simple way to slash costs of enterprise IT, improve Security, provide remote access and ensure business continuity.





Jetro CockpIT™

Fulfilling the Promise of Server-based Computing.

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